

	GEORGIA DIVISION OF FAMILY AND CHILDREN SERVICES MEDICAID POLICY MANUAL			
	Chapter:	2100	Effective Date:	June 2020
	Policy Title:	New Option Waiver and Comprehensive Supports Waiver Program		
Policy Number:	2132	Previous Policy Update:	MT 49	

REQUIREMENTS

New Options Waiver (NOW)/ Comprehensive Supports Waiver Program (COMP) are classes of assistance (COA) designed to provide in-home and community-based services to Medicaid eligible intellectually disabled and developmentally disabled individuals who do not receive Medicaid benefits under a cash assistance program.

BASIC CONSIDERATIONS

To be eligible under the NOW/COMP COA, an A/R must meet the following conditions:

- The A/R is assessed for waived services by an DBHDD Regional Office.
- The A/R is approved by the DCH Medical Management contractor, Alliant Healthcare Solutions, evidenced by a completed DMA-7.
- The DMA-7 (only used for NOW/COMP) may be approved by the DBHDD Regional Office.
- The A/R is placed in a NOW/COMP slot and is receiving NOW/COMP waived services.
- The A/R meets the Length of Stay (LOS) and Level of Care (LOC) basic eligibility criteria.
- The A/R meets all other basic and financial eligibility criteria.

NOW/COMP Medicaid recipients receive certain *waived* services.

The individual determined suitable through a level of care determination for NOW/COMP is placed under support coordination (case management).

The Support Coordinator arranges for the provision of waived services to the recipient.

NOTE: The beginning date of Support Coordination (case management) is the same as the **enrollment date** for an A/R leaving an institution, and the same as the **date services begin** for an A/R already residing in the community.

A/Rs who are coming out of an institution may receive Support Coordination for up to six months prior to placement in NOW/COMP and while they are still living in the facility.

PROCEDURES

Follow the steps below to determine ABD Medicaid eligibility under the NOW/COMP COA.

Step 1 Accept the A/R's application, the Form 1008, NOW/COMP Communicator, and approved LOC instrument

NOTE: After April 1, 2003, DMA-6s will no longer be completed by GMCF/Alliant but by private vendors contracting with Mental Health. Instead of an actual DMA-6, it will be a mailer containing pertinent information. A new LOC instrument is required upon entry into NOW/COMP

Step 2 If the A/Rs income includes SSI, STOP, deny application. SSI NOW A/Rs' claims are directly billed to DCH through the NOW agency.

Step 3 If the A/R is institutionalized or resides in the community, and is ABD Medicaid eligible, schedule a review when information is received from the Support Coordinator or provider. Proceed to Step 6.

Step 4 If the A/R is institutionalized or resides in the community, and is not currently eligible for Medicaid, schedule an initial interview when information is received from the Support Coordinator or provider.

Step 5 Determine basic eligibility. Refer to Chapter 2200, Basic Eligibility Criteria.

Step 6 Determine financial eligibility.

- Refer to [Chapter 2500](#), ABD Financial Responsibility and Budgeting.
- Complete a Medicaid Cap Budget to determine income eligibility. Refer to [Section 2510](#), Medicaid Cap Budgeting.

Step 7 Determine if the Length of Stay criteria is met. Refer to [Section 2235](#), Length of Stay.

Step 8 The system will determine the A/R's Cost Share for NOW/COMP services. Refer to [Chapter 2559](#), Patient Liability/Cost Share. **The PNA is the same amount as the Medicaid Cap.**

Step 9 Approve if the A/R meets all eligibility criteria.

NOTE: Do not approve Medicaid under the NOW/COMP COA for any month prior to the month of either the NOW/COMP Enrollment Date or Date Services Begin listed on Form 1008, NOW/COMP Communicator, or prior to 2/1/94, the effective date of the NOW, or 10/1/97, the effective date of the COMP amendment.

PROCEDURES (cont.)

Step 10 Complete Section III of Form 1008, NOW/COMP Communicator. Enter the Medicaid number at the top of the form. Send to the originating I & E Team with a copy to the Regional Office (as noted on Form 1008). A list of Regional Office addresses and the counties they serve is found at the end of Section 2132. The I & E Team will complete the return address for the I & E Team and the Regional Office. File a copy in the case record.

Step 11 Notify the A/R and any authorized representative of case disposition.

Annual Reviews and Specials

Effective March 1, 2002, all DMA-7 forms processed by the I & E Teams for continued LOC will be completed on or before the birth date of the recipient. It will be valid until the following birth date, but not for longer than 365 days.

A new LOC instrument will not be required at annual review unless the review month coincides with the recipient's birth month. Otherwise, a LOC instrument received in the birth month of a recipient is to be treated as a special review.

SPECIAL CONSIDERATIONS

The NOW/COMP COA requires one specifically designated form, a Form 1008, NOW/COMP Communicator. The Communicator must be reproduced locally. A copy of Form 1008 is found in Appendix F.

The NOW/COMP Communicator functions much like the Community Care Communicator (CCC). The form is initiated by the I & E Team completing the following sections:

- The top section, with all identifying information except the Medicaid number, unless the A/R is already a Medicaid recipient.
- Section I
- Section II
- Section IV
- Section V should include the I & E Team's address.

**Division of Mental Health, Developmental Disabilities and Addictive Diseases
REGIONAL OFFICES, REGIONAL HOSPITALS and COMMUNITY SERVICE BOARDS
Revised August 3, 2005**

Region	Regional Hospital	Community Service Board	Counties in Service Area
REGION ONE (1 Page of 2)			
<p>Charles Fetner Regional Coordinator</p> <p>Vacant Regional Services Administrator</p> <p>1305 Redmond Circle Building 401 Rome, Georgia 30165 Phone: 706-802-5272 1-800-646-7721 Fax: 706-802-5280</p> <p>Admin. Asst: Chris Novak</p>	<p>Northwest Georgia Regional Hospital 1305 Redmond Circle Rome, Georgia 30161 24 Hour: (706) 295-6011</p> <p>Karl H. Schwarzkopf, Ph.D. Regional Hospital Administrator Phone: (706) 295-6246 Fax: (706) 802-5454</p> <p>Thomas W. Muller, M.D. Clinical Director Phone: (706) 295-6285 Fax: (706) 295-6320</p>	<p>Tom Ford, Ph.D., Director Lookout Mountain Community Services P.O. Box 1027 Lafayette, GA 30728 Phone: (706) 638-5584 Fax: (706) 638-5585</p> <p>S.P.O.E. ACCESS NUMBER: 1-800-882-1552</p>	<p>Catoosa Chattooga Dade Walker</p>
		<p>Klay Weaver, Director Highland Rivers Community Service Board 1710 White House Drive, Suite 204 Dalton, Georgia 30720 Phone: (706) 270-5000 Fax: (706) 270-5124</p> <p>S.P.O.E. ACCESS NUMBER: 1-800-923-2305</p> <p>*Haralson Behavioral Health *Haralson County receives many MHDDAD services from Haralson Behavioral Health Services operated by the Board of Health.</p> <p>S.P.O.E. ACCESS NUMBER: 770-836-9551 or 1-877-937-9911</p>	<p>Bartow Cherokee Fannin Floyd Gilmer Gordon Haralson* Murray Paulding Pickens Polk Whitfield</p>
		<p>Joan Turner, Director Pathways Center for Behavioral and Developmental Growth 120 Gordon Commercial Drive, Suite A LaGrange, GA 30240-5740 Phone: (706) 845-4045 Fax: (706) 845-4341</p> <p>S.P.O.E. ACCESS NUMBER: 1-888-247-9048</p>	<p>Carrol Coweta Heard Meriwether Troup</p>

Region	Regional Hospital	Community Service Board	Counties in Service Area
REGION ONE (Page 2 of 2)			
		Cathy Johnson, Director McIntosh Trail Community Service Board 1501-A Kalamazoo Drive Griffin, GA 30224 Phone: (770) 358-8251 Fax: (770) 229-3223 S.P.O.E. ACCESS NUMBER: 770-358-5252	Butts Fayette Henry Lamar Pike Spaulding Upson

Region	Regional Hospital	Community Service Board	Counties in Service Area
REGION TWO (Page 1 of 2)			
<p>Audrey Sumner Regional Coordinator</p> <p>Daniel McFerran Regional Services Administrator 3405 Mike Padgett Highway, Bldg. 3 Augusta, GA 30906 Phone: 706-792-7733 Fax: 706-792-7740</p> <p><u>Admin. Asst:</u> Vacant</p>	<p>East Central Regional Hospital 100 Myrtle Boulevard Gracewood, GA 30812 24 Hour: (706) 790-2011</p> <p>East Central Regional Hospital (Augusta) 3405 Mike Padgett Highway Augusta, GA 30906 24 Hour: (706) 792-7006</p>	<p>Laura Tyler, P.H.D., Director Georgia Mountains Community Services 4331 Thurmond Tanner Road Flowery Branch, GA 30542-2829 Phone: (678) 513-5700 or 1-800-527-5827 Emergency and Night Number: 1-800-347-5827 Fax: (678) 513-5827</p> <p>S.P.O.E. ACCESS NUMBER: 1-800-347-5827</p>	<p>Banks Dawson Forsyth Franklin Habersham Hall Hart Lumpkin Rabun Stephens Townsend Union White</p>
	<p>Gail Jackson M.D. Regional Hospital Administrator 100 Myrtle Boulevard Gracewood, GA 30812 Phone: (706) 790-2030 Fax: (706) 790-2025</p>	<p>Charles D. Williamson, Director Community Service Board of East Central Georgia 3421 Mike Padgett Highway Augusta, GA 30906-3815 Phone: (706) 432-7800 Fax: (706) 432-3791</p> <p>S.P.O.E. ACCESS Number: 1-800-766-6041 Behavioral Health Link 961 Broad Street Augusta, GA 30901</p>	<p>Columbia Lincoln McDuffie Richmond Taliaferro Warren Wilkes</p>
	<p>Lydia E. Weisser, D.O., M.B.A. Clinical Director 3405 Mike Padgett Highway Augusta, GA 30906 Phone: (706) 792-7021 or (706) 790-2160 Fax: (404) 212-4628</p>	<p>J. Frank Brantley, Director Ogeechee Behavioral Health Services P.O. Box 1259 Swainsboro, GA 30401-1259 Phone: (478) 298-2522 Fax: (478) 289-2544 (Secretary-Donna Almond)</p> <p>S.P.O.E. ACCESS NUMBER: 1-800-766-6041 Behavioral Health Link 961 broad Street Augusta, GA 30901</p>	<p>Burke Emanuel Glascock Jefferson Jenkins Screven</p>

Region	Regional Hospital	Community Service Board	Counties in Service Area
REGION TWO (Page 2 of 2)			
		<p>Terry Tellefson, Director Advantage Behavioral Health Systems 250 North Avenue Athens, GA 30601-2244 Phone: (706) 542-9739 Fax: (706) 542-9681</p> <p>S.P.O.E. ACCESS NUMBER: 1-800-357-9774</p>	<p>Barrow Clarke Elbert Greene Jackson Madison Morgan Oconee Oglethorpe Walton</p>
		<p>Bobby Robbins, Director GRN Community Service Board P.O. Box 687 Lawrenceville, GA 30046-0687 Phone: (770) 339-5019 Fax: (770) 339-5382</p> <p>S.P.O.E. ACCESS NUMBER: 770-962-5544 OR 1-800-241-3175</p>	<p>Gwinnett Newton Rockdale</p>
		<p>Angela Hicks-Hill, Director Oconee Community Service Board P.O. Box 1827 Milledgeville, GA 31059-1827 Phone: (478) 445-4817 Fax: (478) 445-4963</p> <p>S.P.O.E. ACCESS NUMBER: (478) 445-3201 Crisis Line 1-877-229-5082</p>	<p>Baldwin Hancock Jasper Putnam Washington Wilkinson</p>

Region	Regional Hospital	Community Service Board	Counties in Service Area
REGION THREE (Page 1 of 2)			
<p>Earnestine Pittman Regional Coordinator</p> <p>Lynn Copeland Regional Services Administrator</p> <p>100 Crescent Centre Parkway Suite 900 Tucker, GA 30084-7055 Phone: 770-414-3052 Fax: 770-414-3048</p> <p>Admin. Asst: DeAnn Glover</p>	<p>Georgia Regional Hospital at Atlanta 3073 Panthersville Road Decatur, GA 30037 24 Hour: (404) 243-2216</p> <p>Ron Hogan Regional Hospital Administrator Phone: (404) 243-2110 Fax: (404) 212-4621</p>	<p>Gary S. Richey, Director Dekalb Community Service Board 445 Winn Way, Room 464 Decatur, GA 30030-1707 or P.O. Box 1648 Decatur, GA 30032 Phone: (404) 294-3836 Fax: (404) 508-7795 Switchboard: (404) 294-3834</p> <p>S.P.O.E. ACCESS NUMBER: 404-892-4646</p>	<p>Dekalb</p>
	<p>J. Mark Rowles, M.D. Clinical Director Phone: (404) 243-2114 Fax: (404) 212-4628</p>	<p>Bobby Robbins, Director GRN Community Service Board P.O. Box 687 Lawrenceville, GA 30046-0687 Phone: (770) 339-5019 Fax: (770) 339-5382</p> <p>S.P.O.E. ACCESS NUMBER: 770-962-5544 or 1-800-241-3175</p>	<p>Gwinnett Newton Rockdale</p>
		<p>Jade Benefield, Director Clayton Community MH, AD Developmental Services 112 Broad Street Jonesboro, GA 30236-1919 Phone: (770) 478-2280 Fax: (770) 477-9772</p> <p>S.P.O.E. ACCESS NUMBER: 770-478-1099 or 1-888-740-9280</p> <p>Behavioral Health Services 853 Battle Creek Road Jonesboro, GA 30236</p>	<p>Clayton</p> <p>Clayton Fulton</p>

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Region Three (Page 2 of 2)			
		<p>Tod Citron, Director Cobb County Community Service Board 3830 South Cobb Drive, Suite 300 Smyrna, GA 30080 Phone: (770) 429-5000 Fax: (770) 438-5136 S.P.O.E. ACCESS NUMBER: 770-422-0202</p>	<p>Cobb Douglas</p>
		<p>Klay Weaver, Director Highland Rivers Community Service Board 1710 White House Drive, Suite 204 Dalton, Georgia 30720 <u>Telephone:</u> (706) 270-5000 <u>FAX:</u> (706) 270-5124 S.P.O.E. ACCESS NUMBER: 1-800-923-2305 *Haralson Behavioral Health *Haralson County receives many MHDDAD services from Haralson Behavioral Health Services operated by the Board of Health. S.P.O.E. ACCESS NUMBER: 770-836-9551 or 1-877-937-9911</p>	<p>Bartow Cherokee Fannin Floyd Gilmer Gordon Haralson* Murray Paulding Pickens Polk Whitfield</p>
		<p>Cathy Johnson, Director McIntosh Trail Community Service Board 1501-A Kalamazoo Drive Griffin, GA 30224 Phone: (770) 358-8251 Fax: (770) 229-3223 S.P.O.E. ACCESS NUMBER: 770-358-5252</p>	<p>Butts Fayette Henry Lamar Pike Spaulding Upson</p>

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Region Four (Page 1 of 3)			
<p>David Sofferin Regional Coordinator</p> <p>Ken Brandon Regional Services Administrator</p> <p>P.O. Box 1378 Thomasville, Ga 31799 Phone: 229-225-5099 Fax: 229-227-2918 1-877-683-8557</p> <p>Admin. Asst: Marilyn Bryant</p>	<p>Southwestern State Hospital 400 South Pinetree Boulevard Post Office Box 1378 Thomasville, Georgia 31799 24 Hour: (229) 227-2915, 2700</p> <p>Beverly Bajerski, Regional Hospital Administrator Phone: (229) 227-3020 Fax: (229) 227-2883</p> <p>Joseph LeRoy, M.D. Clinical Director Phone: (229) 227-2990 Fax: (229) 227-2753</p> <p>Central State Hospital Powell Building 620 Broad Street Milledgeville, GA 31062 24 Hour: (478) 445-4169</p> <p>Marvin Bailey, Regional Hospital Administrator Phone: (478) 445-4128 Fax: (478) 445-6034</p> <p>Vacant Clinical Director Phone: (478) 445-4515 Fax: (478) 445-6034</p>	<p>Faye Holt, Acting, Director Albany Area Community Service Board P.O. Box 1988 Albany, GA 31702-1988 Phone: (229) 430-4042 Fax: (229) 430-4047</p> <p>S.P.O.E. ACCESS NUMBER: 1-866-582-7763 Behavioral Healthcare Consultants First Contact P.O. Box 819 Newton, Georgia 31770</p> <p>Robert Jones, Director The Georgia Pines Community DBHDD Services 1102 Smith Avenue, Suite K Thomasville, GA 31792-1659 Phone: (229) 225-4370 Fax: (229) 225-4374</p> <p>S.P.O.E. ACCESS NUMBER: 1-866-582-7763 Behavioral Healthcare Consultants First Contact P.O. Box 819 Newton, Georgia 31770</p> <p>Frank Fields, Director River Edge Behavioral Health Center 175 Emery Highway Macon, GA 31217-2692 Phone: (478) 751-4515 Fax: (478) 752-1040</p> <p>S.P.O.E. ACCESS NUMBER: 478-751-4519</p>	<p>Baker Calhoun Dougherty Early Lee Miller Terrell Worth</p> <p>Colquitt Decatur Grady Mitchell Seminole Thomas</p> <p>Bibb Jones Monroe Twiggs</p>

Region	Regional Hospital	Community Service Board	Counties in Service Area
Region Four (Page 2 of 3)			
	<p>West Central Georgia Regional Hospital 30000 Schatulga Road Columbus, GA 31907 24 Hour: (706) 568-5000</p> <p>James Jackson, Regional Hospital Administrator Phone: (706) 568-5203 Fax: (706) 568-2257</p> <p>Anthony Dougherty, M.D. Clinical Director, Interim Phone: (706) 568-5209 Fax: (706) 568-2257</p>	<p>Don Blair, Director Phoenix Center Behavioral Health Center P.O. Box 2866 Warner Robbins, GA 31099-2866 Phone: (478) 322-4058 Fax: (478) 322-4085 Director's Phone: (478) 322-4059 S.P.O.E. ACCESS NUMBER: 1-888-740-9280</p> <p>Perry Alexander, Director New Horizons P.O. Box 5328 Columbus, GA 31906-0328 Telephone: (706) 596-5583 <u>FAX:</u> (706) 596-5589 S.P.O.E. ACCESS NUMBER: 706-596-5507 or 1-800-241-3659</p> <p>Pam Davis, Director Middle Flint Behavioral HealthCare P.O. Drawer 1348 Americus, GA 31709-1348 Phone: (229) 931-2470 Fax: (229) 931-2474 S.P.O.E. ACCESS NUMBER: 229-931-2404 or 1-800-342-7843</p>	<p>Crawford Houston Peach</p> <p>Chattahoochee Clay Harris Muscogee Quitman Randolph Stewart Talbot</p> <p>Crisp Dooly Macon Marion Schley Sumter Taylor Webster</p>

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Region Four (Page 3 of 3)			
		<p>Patsy Thomas, Director Community Service Board of Middle Georgia 2121 A Bellevue Road Dublin, GA 31021-2998 Phone: (478) 272-1190 Fax: (478) 272-0102</p> <p>S.P.O.E. ACCESS NUMBER: 478 272-1190 or 1-800-868-5423 After Hours</p>	<p>Bleckley Dodge Johnson Laurens Montgomery Pulaski Telfair Treutlen Wheeler Wilcox</p>
		<p>Angela Hicks-Hill, Director Oconee Community Service Board P.O. Box 1827 Milledgeville, GA 31059-1827 Telephone: (478) 445-4817 Fax: (478) 445-4963</p> <p>S.P.O.E. ACCESS NUMBER: (478) 445-3201 Crisis Line 1-877-229-5082</p>	<p>Baldwin Hancock Jasper Putnam Washington Wilkinson</p>

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Region Five (Page 1 of 2)			
<p>Charles Ringling Regional Coordinator</p> <p>Lorr Elias Regional Services Administrator</p> <p>1915 Eisenhower Dr., Building 2 Savannah, GA 31406 Phone: 912-303-1670 Fax: 912-351-6309 1-800-348-3503</p> <p>Admin. Asst.: Sarah Dunbar</p>	<p>Georgia Regional Hospital at Savannah 1915 Eisenhower Drive Savannah, GA 31406 24 Hour (912) 356-2030</p> <p>Frank Drummond, M.D. Regional Hospital Administrator Phone: (912) 356-2045 FAX: (912) 351-3550</p> <p>John Prather, M.D. Clinical Director, Interim Phone: (912) 356-2482 Fax: (912) 351-3550</p>	<p>Frank Bonati, Dr. PH., Director</p> <p>Gateway Community Service Board 1000 Commissioners Drive Darien, GA 31305 Phone: (912) 437-9300 Fax: (912) 437-9483 S.P.O.E. ACCESS NUMBER: 912-280-1405 or 1-866-713-7763 (for Brunswick) Savannah Area Behav. Health Collaborative (SABHC) Route 1, Box 280 Bloomington, GA 31302 Phone: (912) 966-3782 Fax: (912) 966-3775</p> <p>S.P.O.E ACCESS NUMBER 1-800-342-8168</p> <hr/> <p>June Dipolito, Director Pineland Area MHDDAD Community Service Board P.O. Box 745 Statesboro, GA 30459-0745 Phone: (912) 764-6906 Fax: (912) 489-3058</p> <p>S.P.O.E. ACCESS NUMBER: (912) 764-6129 or 1-800-746-3526</p> <hr/> <p>J. Frank Brantley, Director Ogeechee Behavioral Health Services P.O. Box 1259 Swainsboro, GA 30401-1259 Phone: (478) 298-2522 Fax: (478) 289-2544 (Secretary-Donna Almond)</p> <p>S.P.O.E. ACCESS NUMBER: 1-800-766-6041 Behavioral Health Link 961 broad Street Augusta, GA 30901</p>	<p>Bryan Camden Chatham Effingham Glynn Liberty Long McIntosh</p> <p>Chatham</p> <hr/> <p>Appling Bulloch Candler Evans Jeff Davis Tattnall Toombs Wayne</p> <hr/> <p>Burke Emanuel Glascok Jefferson Jenkins Screven</p>

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Region Five (Page 2 of 2)			
		<p>Dennis Wool, Ph.D., Director Satilla Community Services P.O. Box 1397 Waycross, GA 31502-1397 Phone: (912) 284-2543 Fax: (912) 287-6660</p> <p>S.P.O.E. Access Number: 1-800-342-8168</p>	<p>Atkinson Bacon Brantley Charlton Clinch Coffee Pierce Ware</p>
		<p>Patsy Thomas, Director Community Service Board of Middle Georgia 2121 A Bellevue Road Dublin, GA 31021-2998 Phone: (478) 272-1190 Fax: (478) 272-0102</p> <p>S.P.O.E. ACCESS NUMBER: 478 272-1190 or 1-800-868-5423 After Hours</p>	<p>Bleckley Dodge Johnson Laurens Montgomery Pulaski Telfair Treutlen Wheeler Wilcox</p>
		<p>Sue Gupton, Interim Director Behavioral Health Services of South GA 3120 N. Oak Street Extension Suite C Valdosta, GA 31602-1007 Phone: (229) 333-7095 Fax: (229) 333-7093</p> <p>S.P.O.E. ACCESS NUMBER: 229-247-4440 or 1-800-766-6041</p>	<p>Burke Emanuel Glascock Jefferson Jenkins Screven</p>